

Quality Policy

Brady Constructions (the "Organisation") is committed to providing the highest possible quality and reliability of services in the building construction industry, to retain existing customers and obtain new ones.

We are committed to continuous improvement in quality with the goal of meeting or exceeding our customers' expectations. Improvement in quality is the job and obligation of every employee.

Our commitment to quality improvement will lower costs by eliminating errors, resulting in the best service at the lowest cost with the highest degree of customer satisfaction.

To achieve this, we will:

- Make quality workmanship the joint responsibility of management and employees,
- Commit to utilising every available means to do it right the first time,
- Set and monitor quality targets and objectives. These will be communicated to all employees,
- Ensure that client expectations, specifications, and feedback are an integral part of all business activities,
- Continually monitor and assess the needs of stakeholders and other interested parties
- Apply a quality planning system to ensure effective implementation of new programs to meet our quality goals,
- Commit to an ongoing training program for all new and existing employees,
- Promote quality awareness and employee work involvement in quality improvement programs,
- Commit to continual improving the effectiveness of our quality systems,
- Regularly review the Quality system to ensure its suitability to the business environment,
- Provide adequate resources to implement and manage our quality system,
- Maintain a quality management system that meets the requirements of ISO 9001.

A handwritten signature in white ink that reads "Jolen M. Brady".

Jolen Brady
Director

19 May 2021